



St. Mary's County Metropolitan Commission

23121 Camden Way, California, MD 20619

Serving our customers since 1964

www.metcom.org

Potable Water Distribution - Wastewater Collection / Treatment

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MEDIA RELEASE *for Immediate Release*

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MetCom Offers Relief During Government Shutdown

The St. Mary's County Metropolitan Commission (MetCom) recognizes that the ongoing federal government shutdown may create financial hardships for some of its valued customers. In response, MetCom is providing assistance and temporary relief programs to residential customers who may experience hardship due to the unanticipated government shutdown. For those facing temporary financial strain, the Commission is:

- Offering extended payment arrangements for customers having difficulty paying their public water and sewer bills;
- Waiving late payment fees and the good-faith payments required to establish payment plans;
- Suspending disconnections for non-payment;
- Reconnecting service without a fee if disconnected during the shutdown;
- Providing a list of Financial Resources for possible financial assistance (***Scan QR Code***); and
- Accepting verification confirming the customer is a federal employee who was involuntary furloughed without pay.



"Customers are the mainstay of our business and being able to assist them in a time of need alongside other local utility providers, such as SMECO, is a tremendous honor for the Commission" said MetCom's Executive Director, George Erichsen.

Any residential customer who needs assistance during this time is encouraged to contact MetCom's Customer Service Team at 301-737-7400.

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Created by State law in 1957, METCOM has served parts of St. Mary's County since 1964. METCOM is not part of St. Mary's County government and is entirely self-supporting. METCOM drinking water has always met or exceeded federal standards.